

CAPPED RENTAL 10 MONTH OPTION LETTER PROCESSING

Noble*Direct has the ability to process, track and fully automate the Medicare mandated requirements of Capped Rentals. As far as Noble*Direct is concerned, a Capped Rental item is identified as any transaction which has a 'KH', 'KI' or 'KJ' modifier.

Noble*Direct will automatically handle the changing of the 'K' modifiers, generation of the 'PURCHASE OPTION' letter, and create maintenance transactions at the conclusion of the 15-month Capped Rental period. For 'Purchase Option' transactions, Noble*Direct will cease repeat billing at the conclusion of 13 monthly billing cycles. Likewise, for a 'Rental Option', Noble*Direct will discontinue monthly billing on the 15th cycle and the automatically generate an 'MS' (maintenance transaction) every six months thereafter.

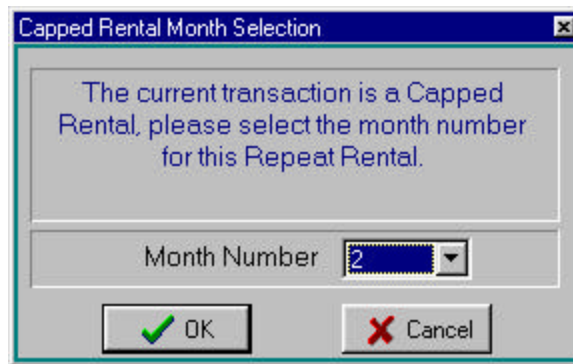
HOW DOES IT WORK?

When the initial transaction is entered into Noble*Direct with a 'KH' modifier, that transaction is tracked as the first (1st) month of a potential 15-month cycle. This initial transaction should be entered with the repeat billing flag set to MONTHLY with at least 14 remaining cycles. When repeat billing is executed for each subsequent month, Noble*Direct will automatically change the 'KH' modifier to 'KI' for the second (2nd) and third (3rd) months of the Capped Rental cycle. For the fourth (4th)

through (15th) months, Noble*Direct will change the 'K' modifier to 'KJ'.

NOTE: It is VERY important that the repeat billing cycles is set to at least '14 Remaining cycles. Otherwise, it is possible that the transaction could stop prior to the expected fifteen (15) months of a Capped Rental.

MID-CYCLE TRANACTIONS



In the event that a transaction is entered into Noble*Direct that is NOT the first month rental, (i.e. a 'KH' modifier), Noble*Direct will prompt the user for the correct rental month of the transaction. For any transaction that has a 'KI' modifier, you will only be able to enter two (2) or three (3) as the monthly cycle. If the transaction has a 'KJ' modifier, you will only be able to select a four (4) through fifteen (15) modifier.

REPEAT BILLING – CAPPED RENTALS

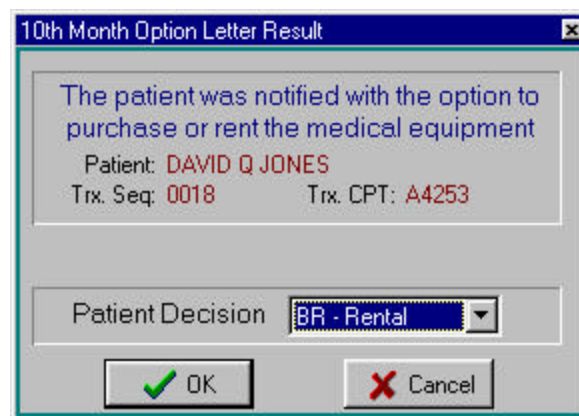
Creating monthly transactions for Capped Rentals is handled by performing the 'REPEAT BILLING' feature of Noble*Direct. Once the selection criteria screen has been filled out,

Noble*Direct will scan all transactions in the system that have been setup for repeat billing. This may include those transactions that are setup for Weekly, Monthly, Quarterly, Semi-Annual and Every Other-Month cycles. However, for Capped Rentals, we are mainly interested in the 'Monthly' and 'Semi-Annual' cycles.

CAPPED RENTAL – 9th MONTH

When a Capped Rental transaction is encountered that is in the ninth (9th) month, a 'TEN MONTH OPTION LETTER' event will automatically be sent to Noble*Tracker. This event will generate a mail-merge document which can be forwarded to the patient for their selection of either purchasing or to continue renting the equipment. By Noble*Tracker generating the 'TEN MONTH OPTION LETTER', you will have the ability to utilize all of the features of Noble*Tracker in monitoring the status of the document while you are waiting for it's return from the patient.

CAPPED RENTAL – 10th MONTH



The screenshot shows a dialog box with a blue title bar that reads "10th Month Option Letter Result". The main text area contains the following information: "The patient was notified with the option to purchase or rent the medical equipment", "Patient: DAVID Q JONES", "Trx. Seq: 0018", and "Trx. CPT: A4253". Below this text is a "Patient Decision" label followed by a dropdown menu currently set to "BR - Rental". At the bottom of the dialog are two buttons: "OK" with a green checkmark icon and "Cancel" with a red X icon.

When a Capped Rental transaction is encountered that is in the tenth (10th) month, Noble*Direct will automatically prompt the user for the response of the patient regarding the 'TEN MONTH OPTION LETTER'. You will only have the ability to select one of the following options:

- BP - The patient has elected to purchase the equipment.
- BR - The patient has elected to continue renting the Equipment.
- BU - The patient has NOT elected one of the above.

CAPPED RENTAL – 13th MONTH

When a 'BP' Capped Rental transaction is encountered that is in the thirteenth (13th) month, the transaction will AUTOMATICALLY stop repeating for any future months.

CAPPED RENTAL – 15th MONTH

When a 'BR' Capped Rental transaction is encountered that is in the fifteenth (15th) month, the transaction will AUTOMATICALLY stop repeating for any future months.

Additionally, a new transaction will be created six (6) months in the future which will contain an 'MS' modifier (Maintenance) and the repeat flag will be set to 'SEMI-ANNUALLY'. This maintenance transaction will continue to repeat until manually

turned off.